

31 July 1958

MEMORANDUM FOR: Deputy Director (Support)

SUBJECT : Meeting with Inspector General

REFERENCE : Memorandum from Inspector General to
Chief, Medical Staff, dated 26 July
1958, Subject: Attitude of Doctors
on Medical Staff toward Employees

1. In accordance with your request, a meeting was held with the Inspector General 29 July 1958, regarding his referenced memorandum.
2. On the "two incidents in which employees felt that the doctors were either rude or inconsiderate", the Inspector General declined identification of the employees or the doctors involved. He did state that one case concerned a female employee who felt that a staff doctor had been abrupt, and that the other complainant was a male employee who alleged a WAE consultant physician had not displayed sufficient interest in his problem. Neither case involved the Psychiatric Staff.
3. I advised the Inspector General that we shared his philosophy of doctor-patient relationship, but that corrective action in these two instances would be hampered by the anonymity imposed. On the other hand, he agreed that an admonishment of the entire Medical Staff would be unjust and detrimental to its morale.
4. On the matter of reducing "to the absolute minimum the waiting time for individuals with appointments" there appeared to be no specific current basis for criticism. However, I agreed to take steps to keynote punctuality in the Medical Staff.
5. The entire meeting was marked by an atmosphere of cordiality.


Acting Chief, Medical Staff

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